

7. Avoidance of barriers to new technology for learners

Awarding bodies must ensure that the use of technology does not create barriers for learners by providing user-friendly interfaces for centres and learners and by enabling familiarisation and/ or training sessions appropriate to the mode of delivery. Provision must be made available for learners with particular assessment requirements.

7.1. Awarding bodies must open up the use of technology for the benefit of all learners by providing a user-friendly interface for centres and learners and by allowing users, where appropriate, to engage in e-assessment activities from a variety of locations. This should be supported by clear guidance and details of available support facilities.

7.2. Awarding bodies must provide opportunities for all users to familiarise themselves with the mode of delivery, for example through preparatory exercises or familiarisation sessions appropriate to the mode of delivery, to ensure that the use of technology does not inhibit candidates' performance.

7.3. E-assessment systems must be designed to be easy to use and navigate.